

Dear Friends,

I hope this letter finds you and your family in good health. Much has changed in recent months but our commitment to your safety and quality of care remains a top priority. I would like to address how the Covid-19 outbreak may affect your visits at our dental facility. Let me start by saying that we have always maintained our practice with great care and in compliance with state health regulations, CDC, ADA, & OSHA guidelines. This is not the first contagious illness that has circulated our country and it surely will not be the last. With that said, we haven't needed to change anything in regard to our sterilization practices or the cleaning and disinfecting of our treatment rooms due to the high level of diligence with which we have always operated. We have however added some measures to make your visit with us as safe as possible due to the unique nature of the novel Coronavirus.

For Example:

- Our office will communicate with you beforehand to ask some screening questions. You will be asked those same questions again the day of your appointment and we'll have your temperature taken with a touchless thermometer.
- Our waiting room will no longer offer magazines, children's toys and so forth, since those items are difficult to clean and disinfect.
- We have added HEPA and UV air filtration units throughout the office.
- Appointments are now managed to allow for social distancing between patients. We will do our best to allow greater time between patients to reduce waiting times for you, as well as to reduce the number of patients in the reception area at any one time.

How you can help:

We ask that you please wear a mask to your appointment. We have hand sanitizer that we ask you to use when you enter the reception area and you will find some in other places of the office for you to use as needed. Except for pediatric patients or those with special needs, we discourage patients from bringing companions to their appointments. For those individuals that are providing transportation please drop the patient off or wait in the vehicle rather than utilizing the reception area.

We are happy to answer any questions you may have about the steps we are taking to keep you, and every patient, safe in our practice. To make an appointment, please call our office at (920) 731-7717 or visit our website www.thedentalcenterofthevalley.com

Thank you for being our patient. We value your trust and loyalty and look forward to welcoming back our patients, neighbors and friends.

Sincerely,

Dr. Perry Menos- The Dental Center